\*\*SOAP Note Evaluation for Patient M.A.\*\*  
  
\*\*1. EXTRACTION PHASE\*\*   
Key information points extracted from the conversation transcript:   
- M.A. practiced setting a reminder and appointment using Alexa.  
- M.A. required multiple attempts to set an appointment for 5:45 PM.  
- Caregiver assists M.A. in tasks and provides additional context.  
- Leisure activities include watching ice hockey and listening to music.  
- Introduced to auditory video games for visually impaired individuals.  
- M.A.'s commands needed louder volume or clearer phrasing for success.  
- Device familiarity and interest in sports and music are suggested.  
- Mention of needing reminders for therapy sessions, medical/dental appointments, and daily routines like medication intake.  
- Discussion about using streaming services for entertainment.  
- Need for further practice and integration of commands to enhance usage.  
  
\*\*2. VERIFICATION PHASE\*\*   
Comparing these points to the SOAP note:  
  
- \*\*Present:\*\* M.A.'s use of technology for reminders, need for assistance, interest in leisure activities like sports and music, and adaptive use of technology.  
- \*\*Missing:\*\* Specific details of unsuccessful Alexa attempts, mention of setting an appointment requiring multiple attempts, necessity of loud volume/clear phrasing, and details on using streaming services for entertainment.  
- \*\*Contradicted:\*\* Slight overstatement of M.A.'s success with Alexa as "varying success" when multiple attempts were necessary and some failures occurred.  
  
\*\*3. METRIC CALCULATION\*\*  
- \*\*Missing points from conversation:\*\* 4 (specific unsuccessful attempts, phrasing issues, streaming service) = -2 points.  
- \*\*Unsupported statements:\*\* 1 (setting appointment with varying success, but requiring multiple tries) = -1 point.  
- \*\*Inconsistencies between sections:\*\* 0  
- \*\*Instances of vague/generic documentation:\*\* 2 (Entertainment commands, general success statement) = -1 point.  
- \*\*Improper terms or formatting errors:\*\* 0  
  
\*\*4. SECTION SCORING\*\*  
  
- \*\*Subjective (S):\*\*   
 Starting score: 10   
 Deductions: None   
 Final score: 10  
  
- \*\*Objective (O):\*\*   
 Starting score: 10   
 Missing details on unsuccessful attempts: -1   
 Final score: 9   
  
- \*\*Assessment (A):\*\*   
 Starting score: 10   
 Overemphasis on success with Alexa: -1   
 Final score: 9   
  
- \*\*Plan (P):\*\*   
 Starting score: 10   
 Vague on device familiarization details and integration of commands: -1   
 Final score: 9   
  
\*\*5. TOTAL DEDUCTIONS\*\*  
  
- Total Deductions = 2 (missing points) + 1 (unsupported statement) + 1 (vague documentation) = 4  
  
\*\*6. CAPS APPLICATION\*\*  
  
- No major clinical inconsistencies, no missing or severely inadequate sections.  
- No critical information missing.  
  
\*\*7. FINAL CALCULATION\*\*  
  
- SOAP Note Score: MIN(10, 10 - 4 (total deductions), 9 (lowest section score) + 2)  
  
- Final Score Calculation: 10 - 4 = 6; lowest section score + 2 = 9 + 2 = 11; Cap not required  
- Final Rating: 6  
  
I herewith conclude the SOAP Note Evaluation for Patient M.A.’s session with a final score of \*\*6/10\*\*.